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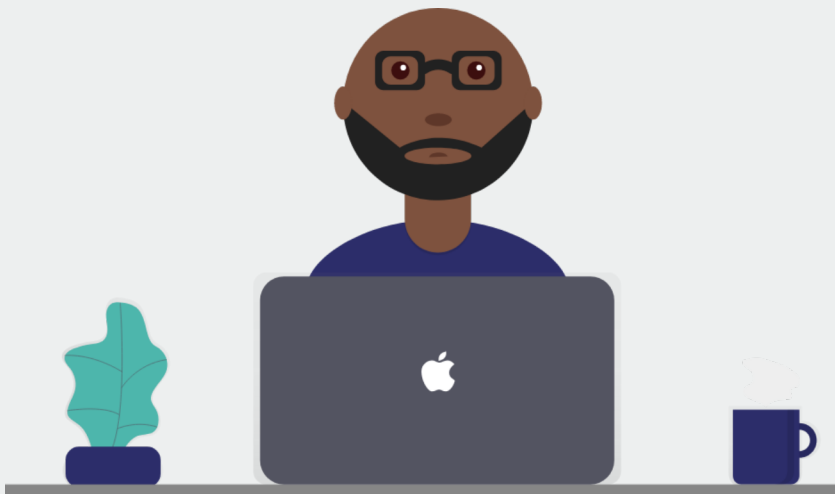
# Portfolio

Hino Tshibangu

PRODUCT DESIGNER SR



# Hi! I'm Hino



My core focus is **solving problems.**

I leverage my expertise in **user-centered design** to craft intuitive user experiences that give meaning and **value to your product or service.**



Explore my process for designing  
intuitive user experiences



THALES

# UX/UI **Design** work

/ Thales Services Numériques from 2020

Ci5 Neo

Ci5 Platform Revamping

Ci5 application is a maritime logistics management tool (Cargos, containers, etc.).

The client (MGI) seeks a redesign of the front end built in AngularJS to adopt more modern technologies like Angular Material. The client needs a sustainable technology with easy access to new developers for code maintenance.

Years  
2024

Activity time  
6 months

Team composition

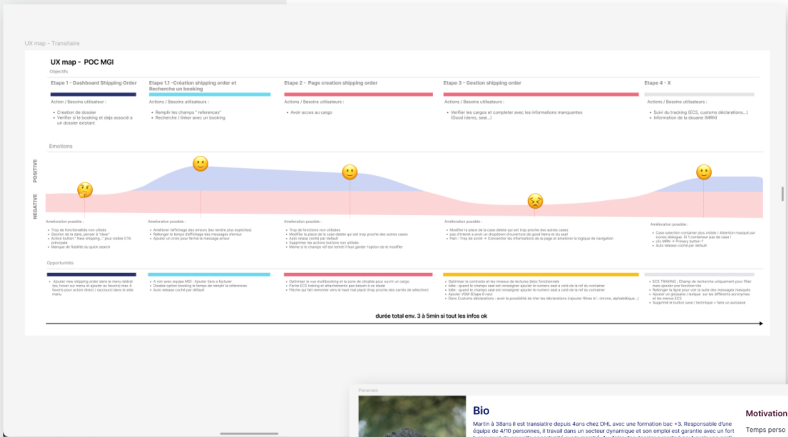
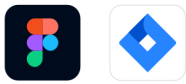
C level, dev squad, PO and me as Designer

Work carried out

- Conduct workshops for gathering interface production requirements; create persona, user flows
- Propose innovative components to enrich the interfaces;
- Facilitate workshops with the PO and client to present, brainstorm, and test functional solutions.
- Redesign the main pages using Material Design 3;

Methodological and technological tools

Figma for designing the interactive prototype; Jira for task reporting.



**Martin Duris**  
36ans, Intelloire  
DHL  
Marseille, France

**Bio**

Martin Duris est un passionné de la logistique, avec une formation Bac + 5. Après avoir travaillé dans le secteur privé, il a rejoint DHL en tant que Responsable Logistique. Il est actuellement en poste à Marseille, France. Il est dynamique, organisé et aime relever des défis.

**Goals & Interests**

- Exceller dans la logistique
- Assurer le bon déroulement des opérations
- Aimer le challenge et l'innovation
- Environnement stressant mais motivant
- Pilotage de projet

**Gains :**

- Heureux quand les ops se déroulent bien
- Trouver des solutions aux clients
- Environnement dynamique
- KPI et performance des outils

**Pain Points :**

- Gestion des litiges
- Environnement stressant dépaysement des équipes
- Manque de valorisation
- Gestion du turn over chez les juniors dans son équipe (marché concurrentiel)
- Manque de temps / outils (regrouper actions ?)

**Motivation**

Temps perso 50%

Travail stressant 90%

Connaissance éco système / autres métiers 60%

S'adapter au changement 40%

Management 65%

**Software**

CIS (depuis 10ans et plus) une nef outil backoffice gestion dossier ex : SAP, Cargomat...

**Personality**

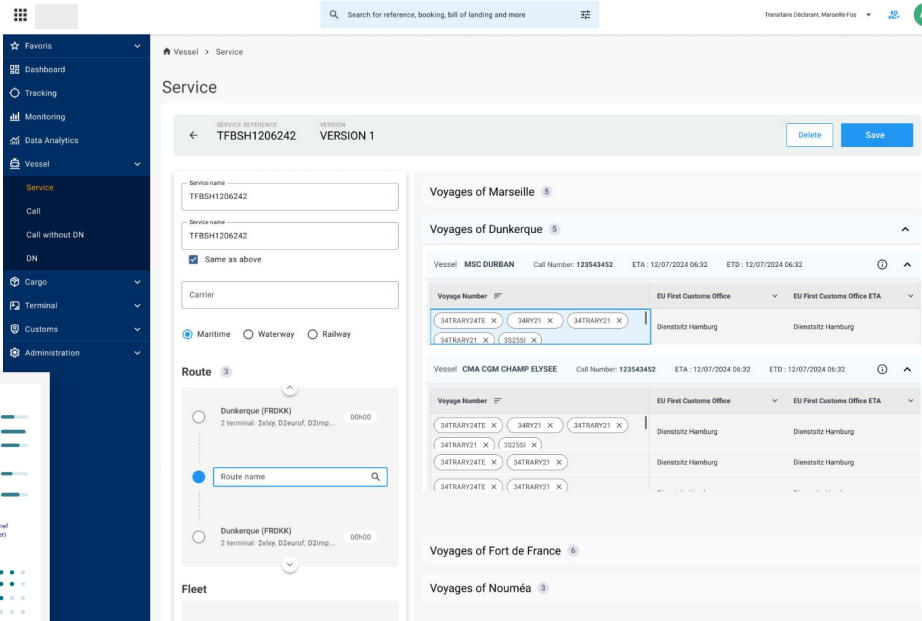
Empoigné 4/5

Analytique 4/5

Passionné 4/5

Patissant 4/5

Je dois m'assurer du bon déroulement des marchandises d'un point A à B. J'aspire à des outils et solutions plus performant pour gagner du temps et mieux anticiper les potentiels litiges...



Servo

Quantum Design System integration

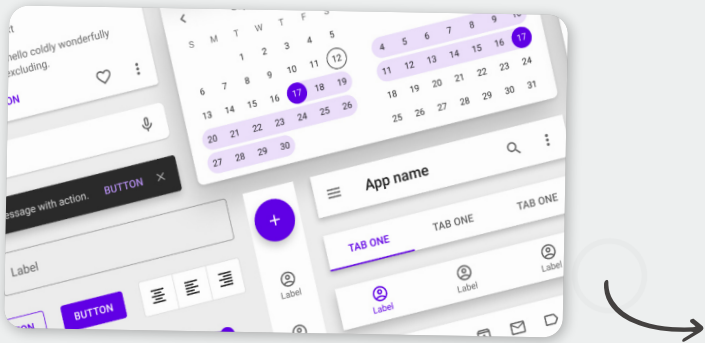
The client (Thales AVS California) wishes to design a new version of the Servo platform, intended to manage equipment failures in airplanes.

The goal is to integrate elements from the Thales Group Quantum Design System to modernize the user interfaces of the existing application.

Years  
2023

Activity time  
1 month

Team composition  
C level, dev squad, PO and me as the Designer

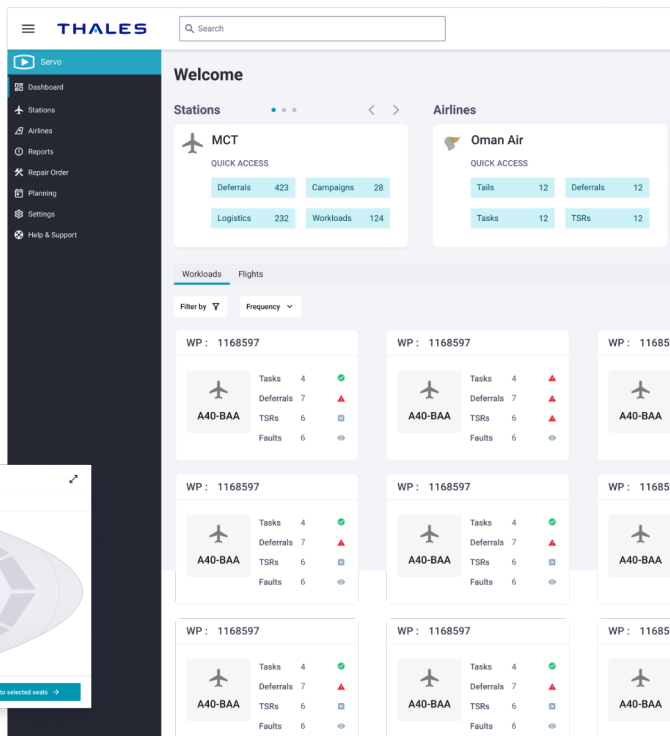
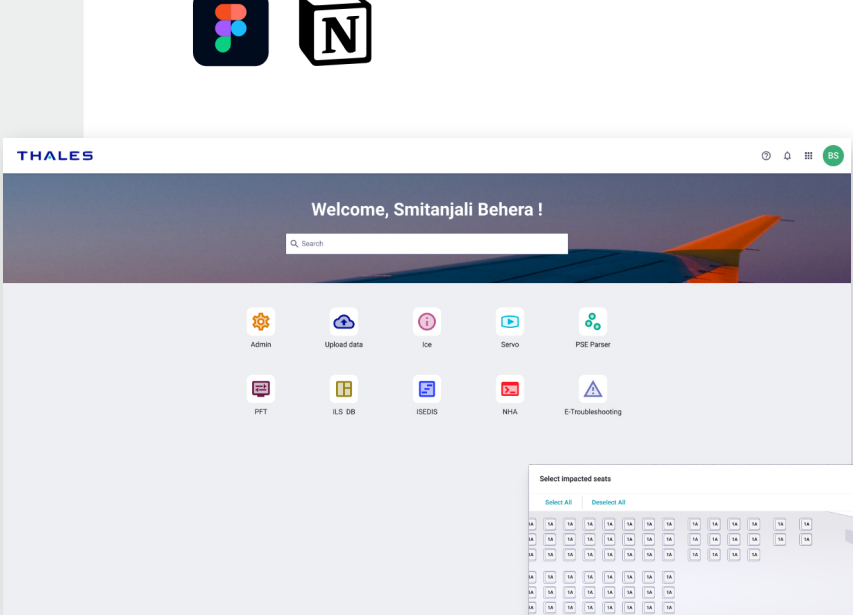


Work carried out

- Facilitate workshops to gather requirements and present proposals;
- Propose new assets and design the expected interfaces (Landing pages, Dashboard, Administration Interfaces);
- Study the Quantum Design System and identify assets compatible with existing Servo elements;
- Present the new components and interactive mockups to the project team based in USA;

Methodological and technological tools

Figma for designing the interactive prototype and Notion for task tracking.



## New CRM T360

### Migration CRM C360 to MS Dynamics

Thales needs to migrate the old CRM C360 to Microsoft Dynamics, the Thales Business Units (TGS & DIS) are looking to integrate a UX/UI designer into its squad.

The objective is to formulate recommendations to improve user experience, given that Microsoft Dynamics presents limitations in terms of flexibility. Efforts are focused on optimizing the lifecycle of an opportunity, structured into four stages: qualification, development, proposal, and negotiation.

Years

2021-2022

Activity time

+6 months

Team composition

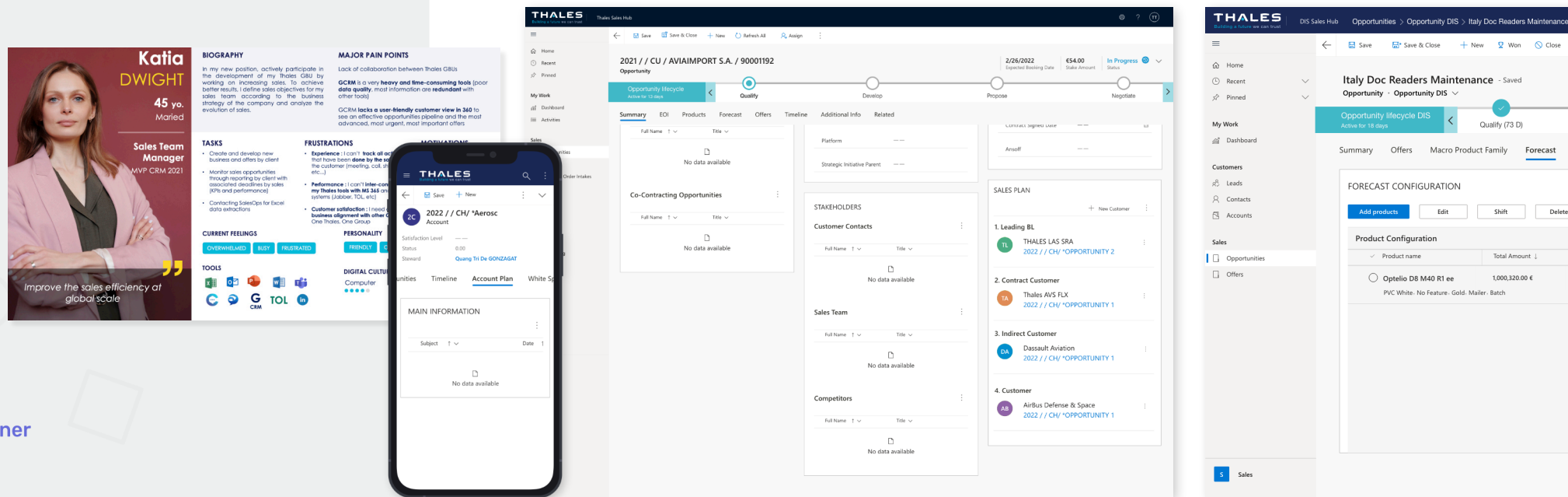
C level, PM and me as the Designer

## Work carried out

- Definition and validation of UX stories for the CRM;
- Scoping of two new personas for the CRM: "Head of Sales" and "Sales Operations," in collaboration with Bearing Point;
- Study of solutions and design of interactive interfaces based on validated UX stories, including features like Dashboard, Activities, Opportunities, etc.;
- Participation in the Agile rituals of the team (sprint planning, grooming, daily stand-ups, retrospectives, demos);

## Methodological and technological tools

Adobe XD for the design, Confluence for project management





The Se Loger Group wishes to improve its Pegase application, which is becoming the SMILE application for desktop and mobile, in order to better manage the distribution of its magazines (Se Loger and Logic Immo France).

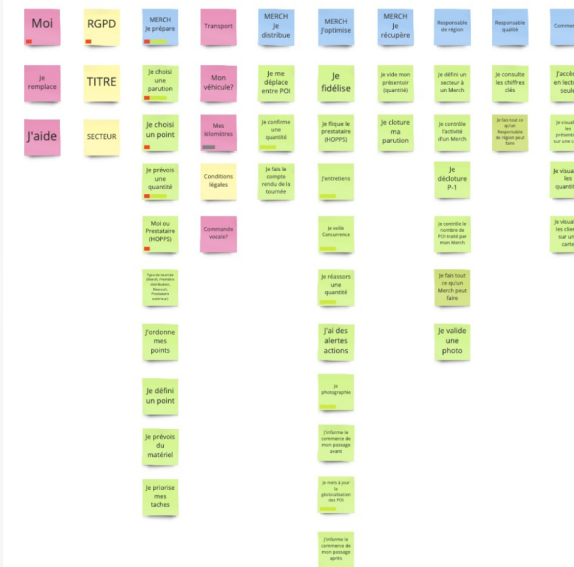
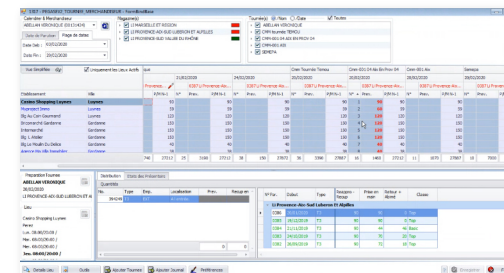
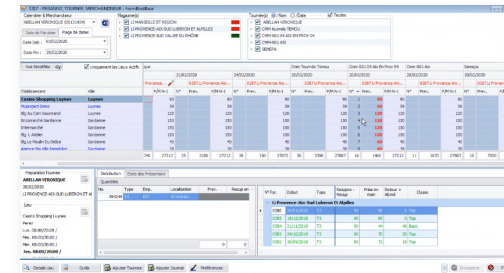


## Team composition

C level, PM and me as the Designer

- UX Research: Observe users in the field during the stages of tour preparation, distribution, and closure;
- Design: Present the user journey based on the data collected in the field and organize a design workshop with the project team;
- Collaborate with domain experts and project teams for the development of the new application;
- Prototyping: Create wireframes and high-fidelity prototypes using Material DS, including management of tours, distribution points, materials, displays, and control and reporting tools;
- User Testing: Conduct user tests.

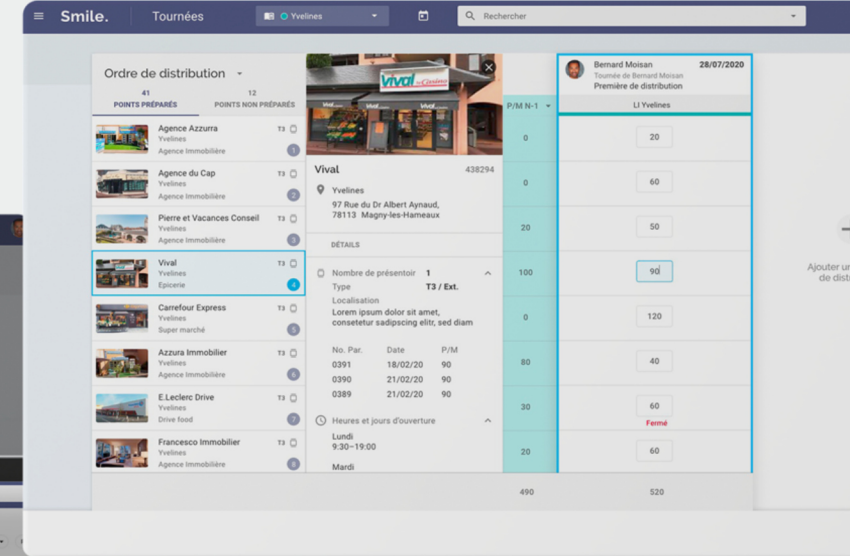
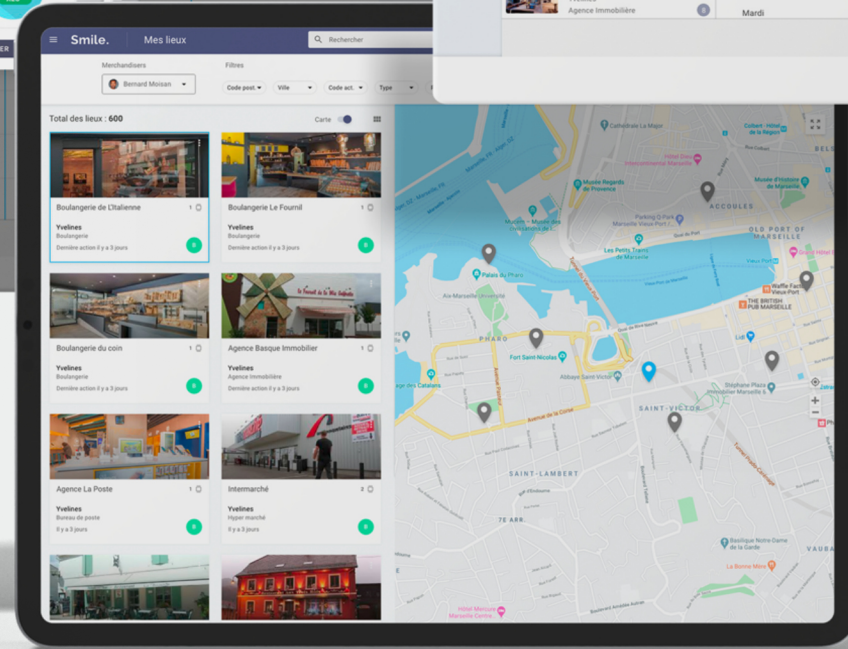
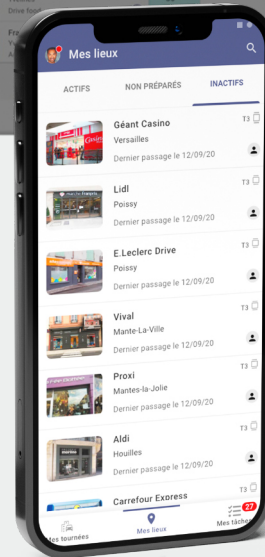
Use of Klaxoon, Adobe XD, Forms, and applications of the Agile methodology (Teams, Jira etc).



In the beginning, this magazine was in the mess of this app.

# Smile app

Now the Merchandisers are so happy to manage their journeys throughout the brand new Smile app!



# TIAMA / GAMME5

## Integration Design System Gamme5

The client Tiama wishes to enhance its GAMME5 & TES application, used for managing the glass bottle production flow.

Workshops and field observations have revealed the need to modernize the application to facilitate production tracking from sand collection to glass manufacturing by integrating quality control and monitoring.

Years

2020-2021

Activity time

+6 months

Team composition

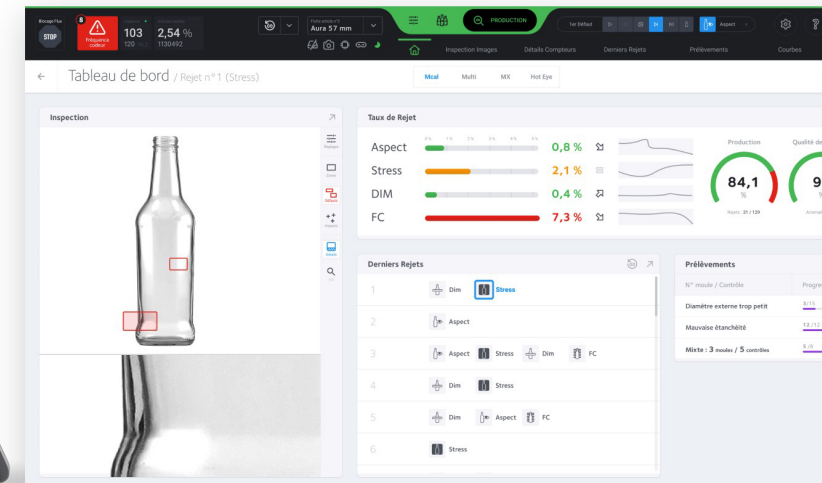
C level, PM, me + 2 designers

## Work carried out

- Design the TES application (Tiama Eco-System) to monitor production activities for GAMME5 products (MCAL, HMNG) and standardize the user journey;
- Using the entity's Design System, develop missing components to meet functional requirements such as: Image centering, Alarm and user conf, Mechanical settings, Sampling management, Dashboard and reject management, Mold analysis;
- Create an interactive prototype to simulate navigation efficiency.

## Methodological and technological tools

Use of Figma and Illustrator, Agile methodology.





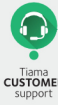








# GAMME5



Tiama  
**HOT**  
systems

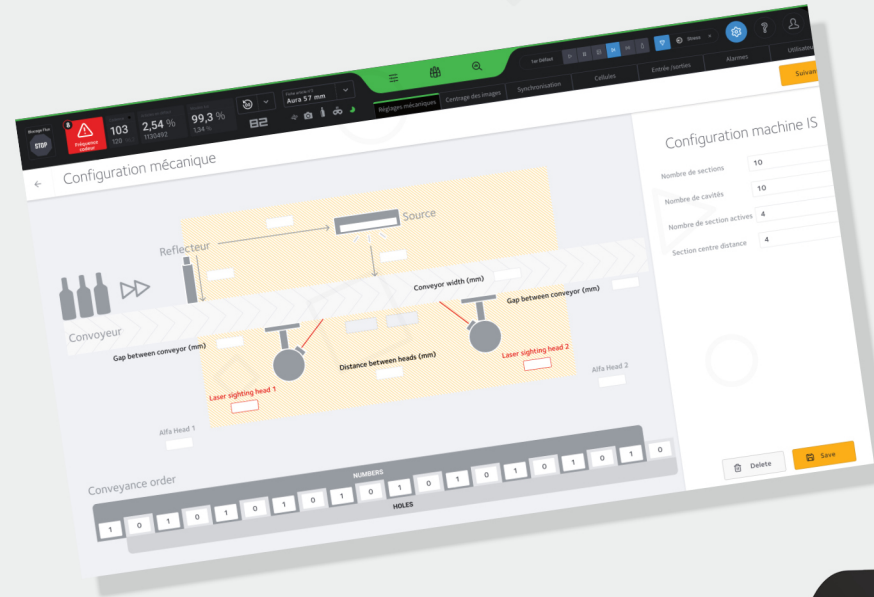
Tiama  
**INTELLIGENCE**  
systems

Tiama  
**TRACEABILITY**  
systems

Tiama  
**INSPECTION**  
systems

Tiama  
**CUSTOMER**  
support

## Final results





# Leading **WebDesign** work for brands

/CrossKnowledge Learning Suite Platform from 2014





Welcome  
to Swisslife

### Training courses

Præsent nec nisl a purus  
Curabitur turpis. Phasellus  
consectetur

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- Aliquam ut, faucibus non, euismod id, nullaz.
- Etellend augue, ac auctor orci leo non est.
- Pellentesque egestas, neque sit am.

### Learning object



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non est. Donec orci lectus, al.

See more >

### Learners chose



Faucibus non, euismod id, nulla.  
onec orci lectus, aliquam ut.

See more >

### Models SwissLife

rutrum troaopo  
vitae, vestibulum eu.

Read more >

### My channel



Suspendisse faucibus, nunc et  
pellentesque egestas, lacus an  
convallis tellus.

Register now >



WELCOME  
TO YOUR  
LEARNING  
CAMPUS



DISCOVER  
THE BLENDED  
LEARNING PROJECT

ACCESS >



START  
YOUR BLENDED  
LEARNING PROGRAM

ACCESS >



STAY  
TUNED!

ACCESS >



BOOST

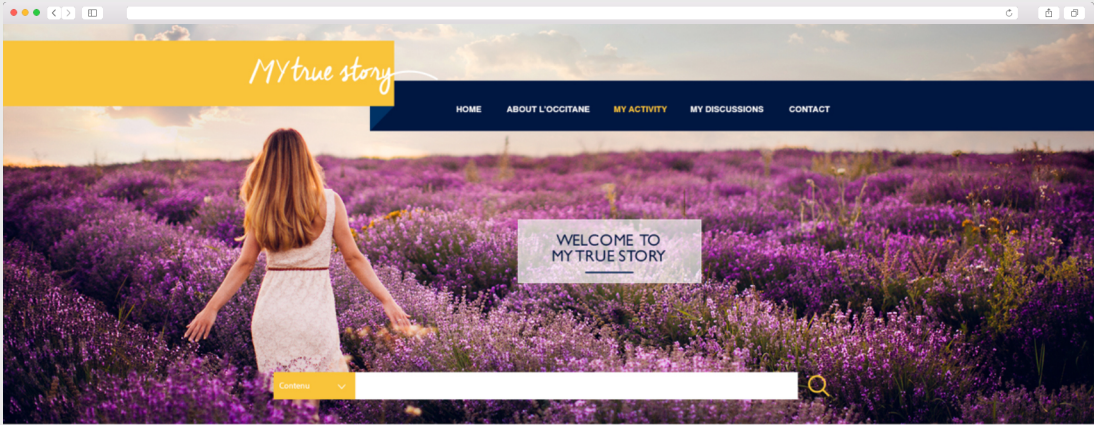


INTRANET



MY SAINT  
GOBAIN





#### Lorem Ipsum Benefici

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Domenico Trizio & Lionel Thoreau

#### My Essentials



Heroes and Best  
 See More



Selling Techniques  
 See More



On-Boarding  
 See More



Campaigns  
 See More



Face Care  
 See More



On-Boarding  
 See More

#### Our True Story



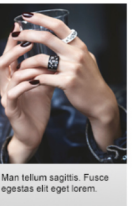
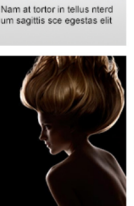
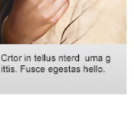
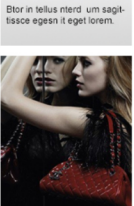
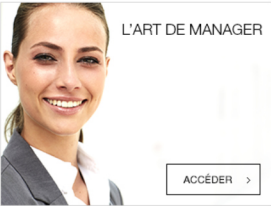
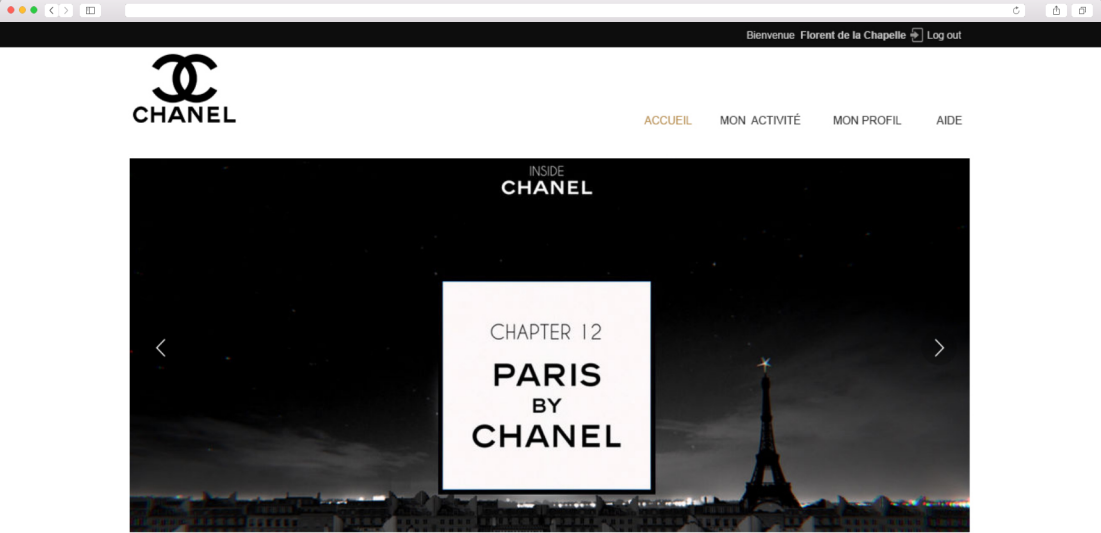
News



My Discussions



Testimony







Welcome Marc Smith

HOME MY COMMUNITY MY ACTIVITY



# WELCOME

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LEARN MORE



## HANDLING CONFLICT

LEARN MORE



## COMPETENCIES MANAGEMENT FOR PM

LEARN MORE



## MY TOOLBOX

LEARN MORE

Check my configuration

Terms of use

Contact

Help

VOLVO

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Bienvenue Abu Lerouge  
886 points(s), 8 badge(s)

HOME MY ACTIVITY MY PROFILE



# VISION & LEADERSHIP

All

What do you want to learn today?



Most Viewed



Vestibulum purus quam  
Essential • 10 min



Vestibulum purus quam  
Essential • 10 min



Vestibulum purus quam  
Essential • 10 min



Vestibulum purus quam  
Essential • 10 min

See more

My Discussions

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PIERRE DURANT 18/09/16 16:59  
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mauris vehicula a ornare leo volutpat.  
Vivamus laoreet. In hac habitasse...

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PIERRE DURANT 18/09/16 16:59  
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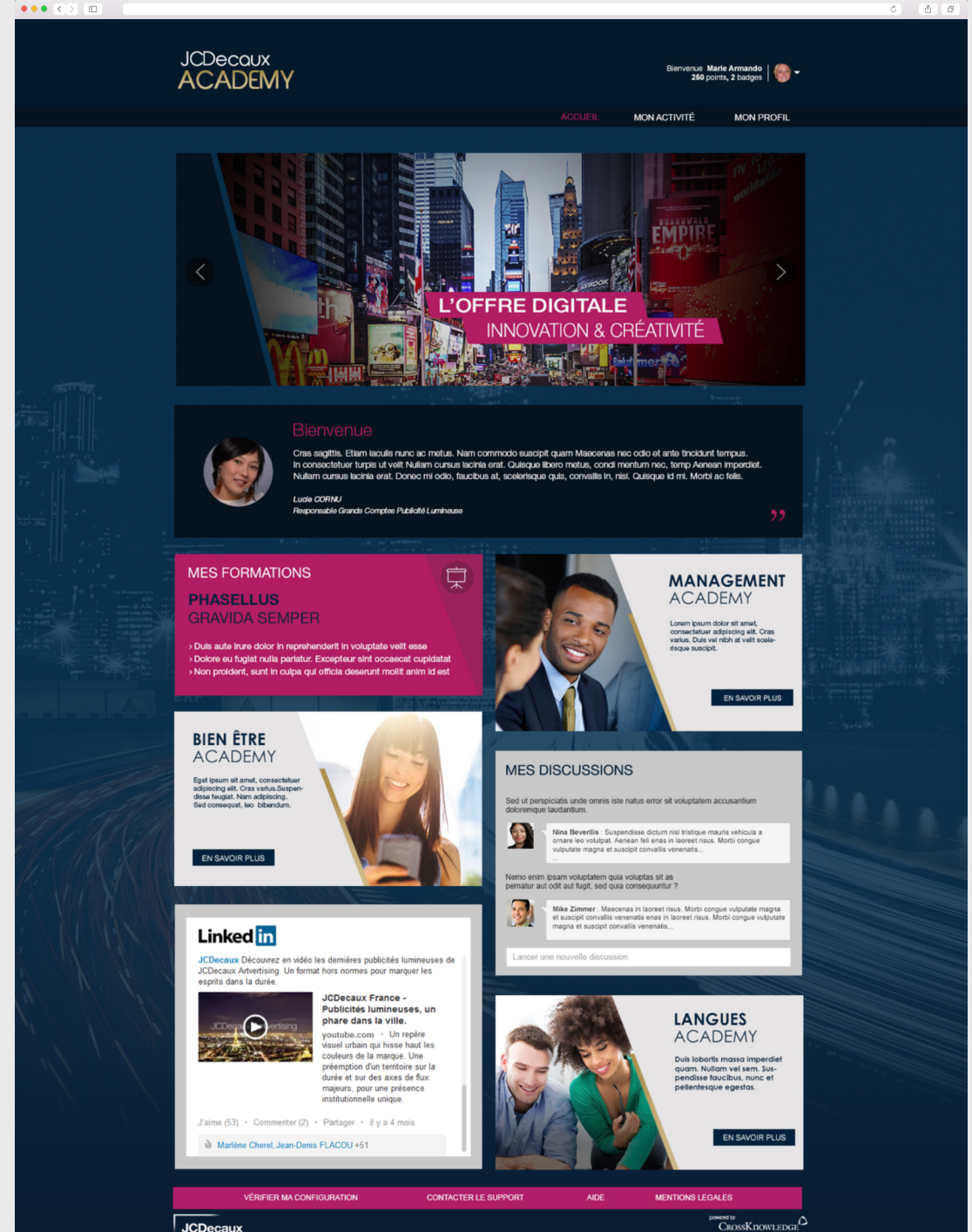
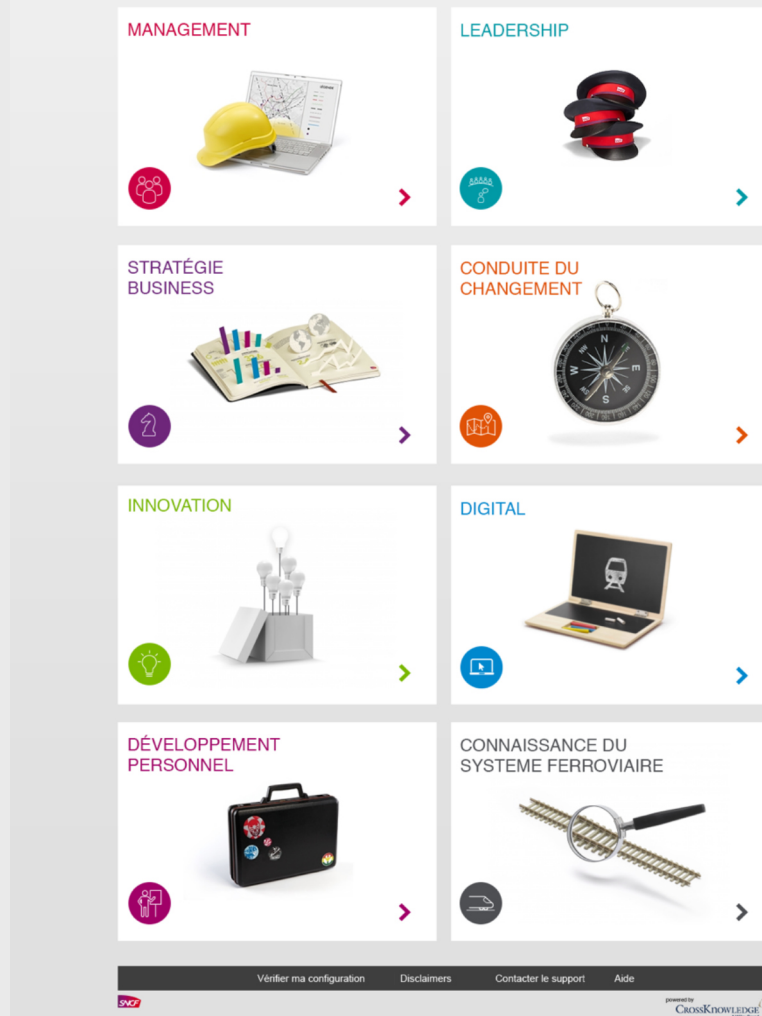
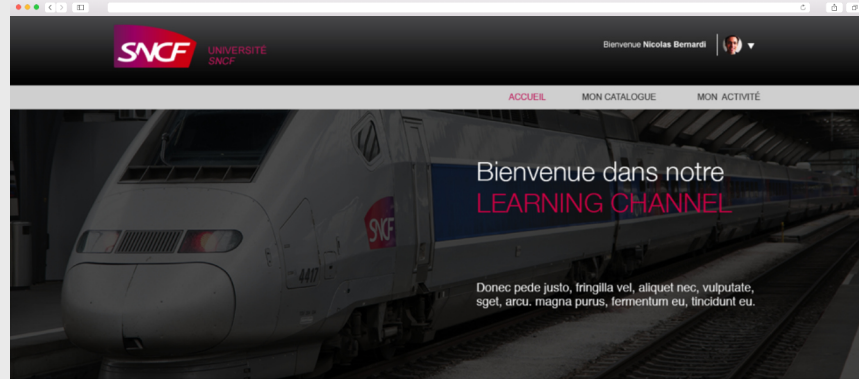
Start a discussion

Term of Use

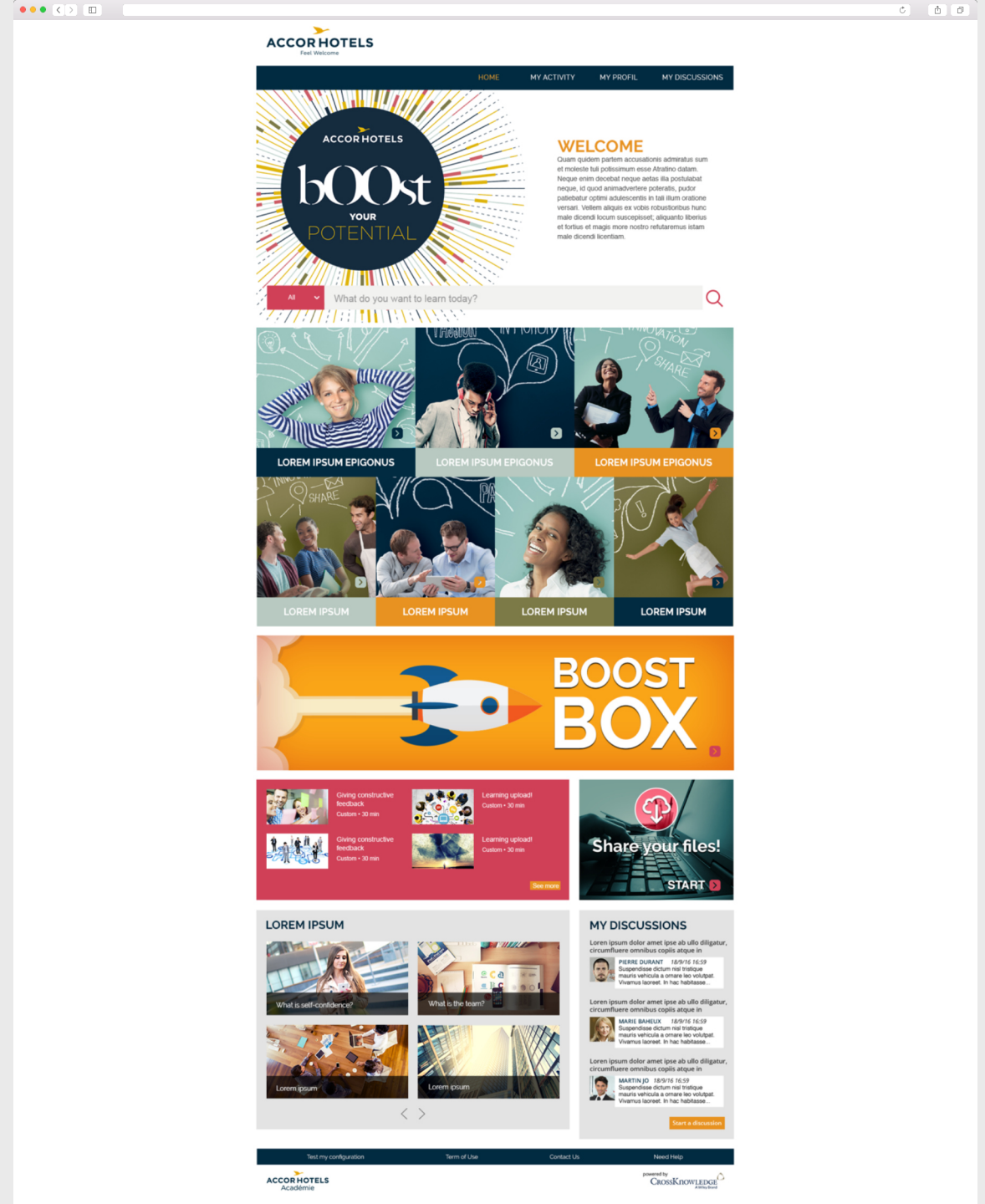
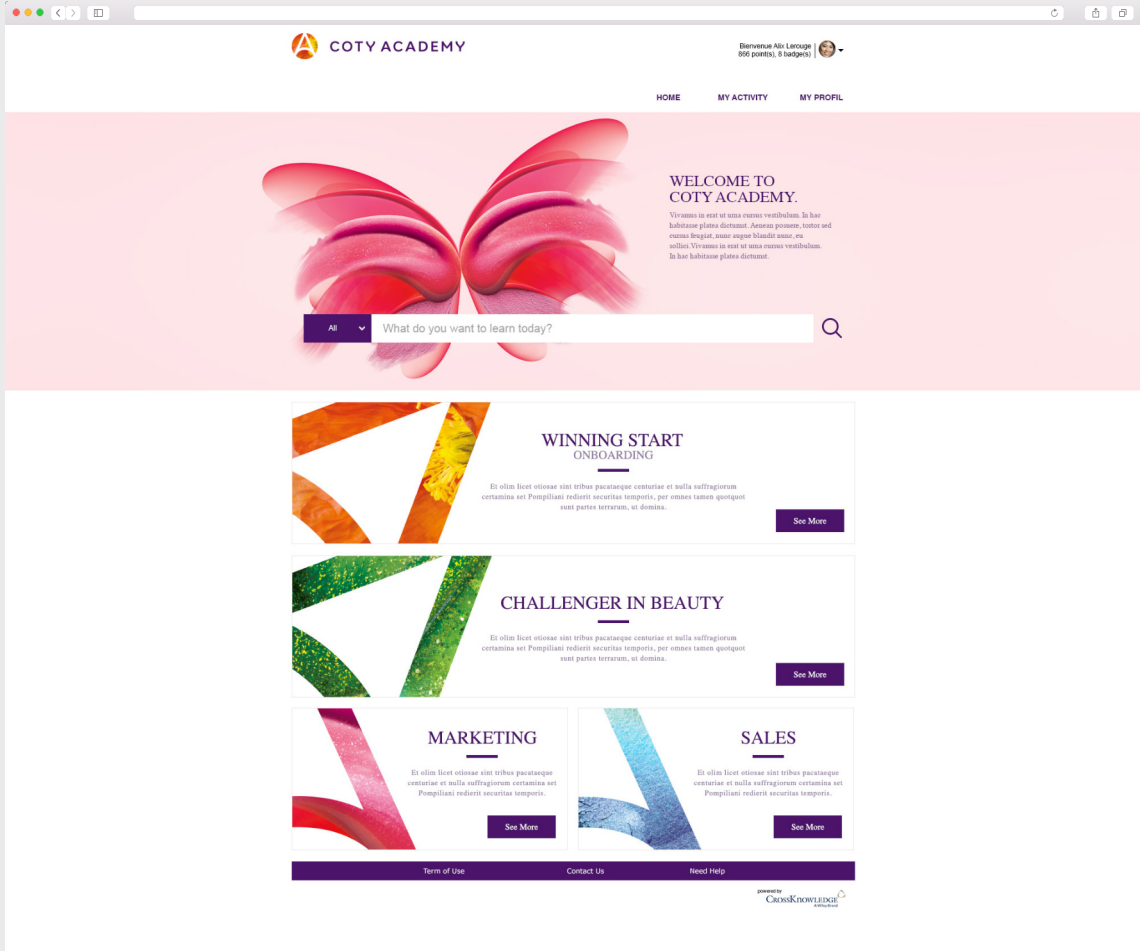
Contact Us

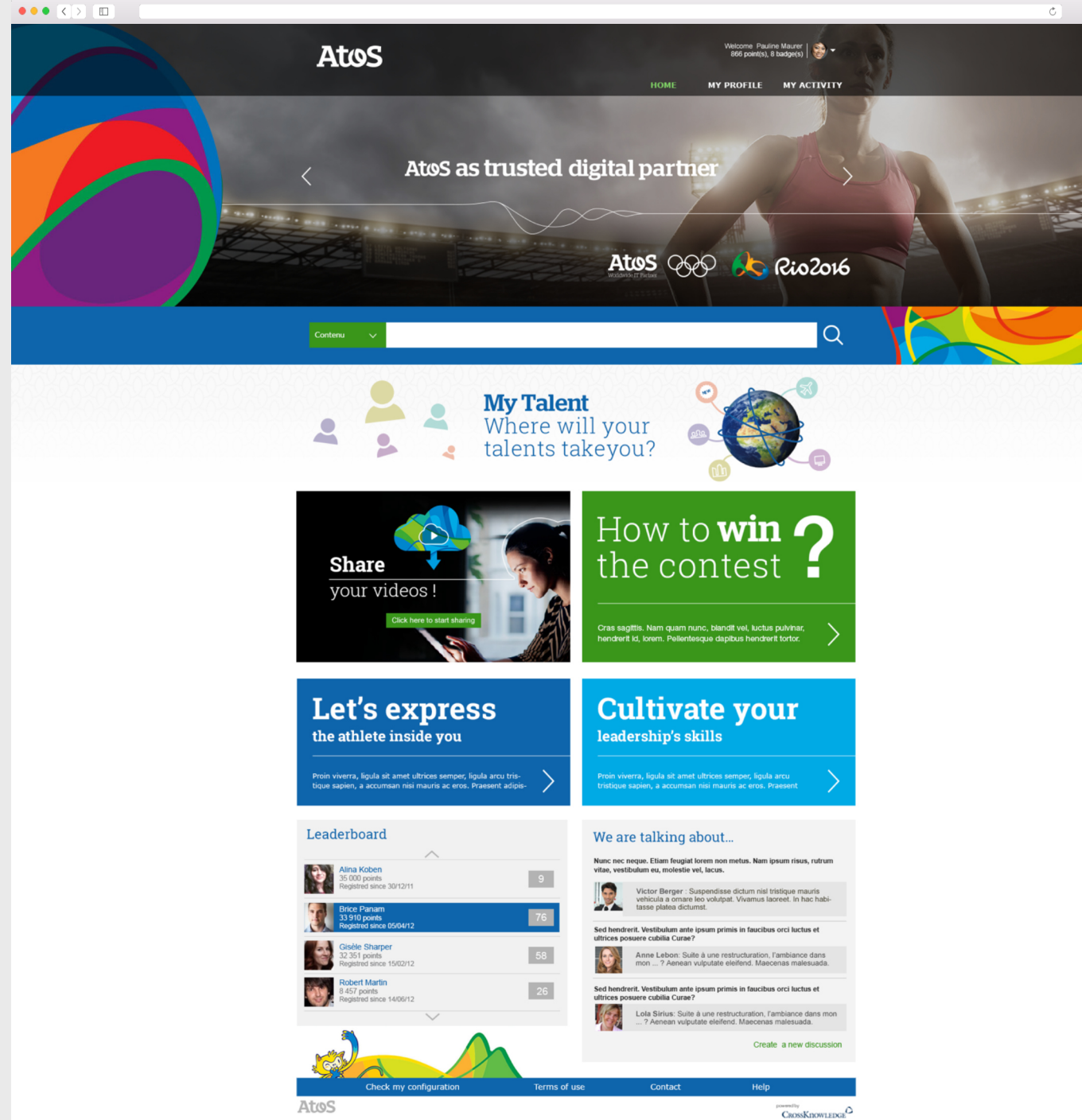
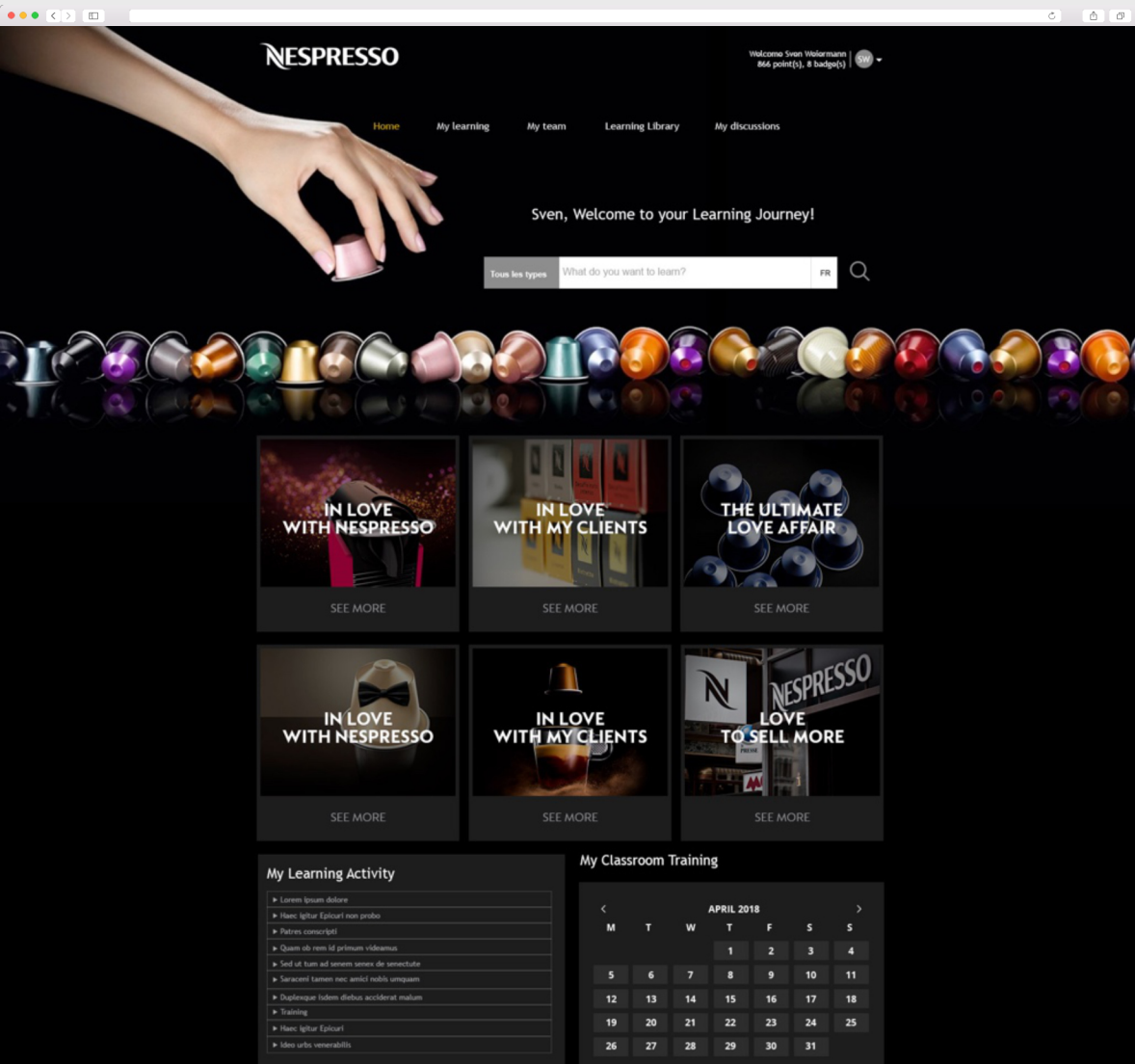
Need Help

powered by  
CROSSKNOWLEDGE











## Bienvenue Juliette

Loren ipsum nulla consequat massa quis enim enit loren leo cras risus ipsum faucibus.



## Introduction

Découvrez Nulla consequat massa quis enim

## Généralités sur les offres

Apprendre Nulla consequat massa quis enim loren



## Offres autour du gaz

Fusce ac felis sit amet Phasellus blandit leo ut odio



## Offres autour



## WELCOME TO CROSSKNOWLEDGE

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EXPLORE  
COLLABORATE  
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INNOVATION  
IS YOU!

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Do you have a question?

## Targeted Capabilities

- ☐ COMPLIANCE
- ☒ MARKETING
- ☐ PEOPLE LEADERSHIP
- ☐ PRODUCT
- ☐ SALES
- ☐ TECHNOLOGY



## Welcome to the Sweco Digital Learning platform!

Welcome!



Sed ut perspiciatis unde omnis,

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Nihil molestiae consequatur!



Veronika Gustafsson  
Press and PR Manager

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Read the article

Nemo enim ipsam voluptatem



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Watch the video

## Bienvenue!

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Florence Chahid-Nourai  
Responsable Formation et Développement des compétences



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Lire plus



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Lire plus



Welcome!

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Cécile Rocher  
Sales Manager

START NOW



LEARN



PLAY



EXCHANGE



WIN

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ACT NOW! >

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Read the article

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Watch the video





# Product **Design**

/ CrossKnowledge Learning Suite - LMS 2016 - 2019



## Transforming eLearning platforms into engaging user experiences!

Collaboration with the Product team, working on innovation projects and continuous improvements for a LMS called CKLS (CrossKnowledge Learning Suite) : an LMS platform enabling corporate training experiences on smartphone, tablet and desktop.

## Work carried out

- Scoping: Gather and synthesize user needs to define the project scope and critical user journeys based on Business objectives;
- Design: Conceptualize the experience through ideation workshops and translate it into interactive prototypes;
- Validation: Test concepts with end-users to validate usability and effectiveness;
- Optimization: Iterate on the solution with the development team to ensure quality until launch.

## Methodological and technological tools

Use of XD, Photoshop, Illustrator, Axure etc, Agile Scrum methodology.



Years

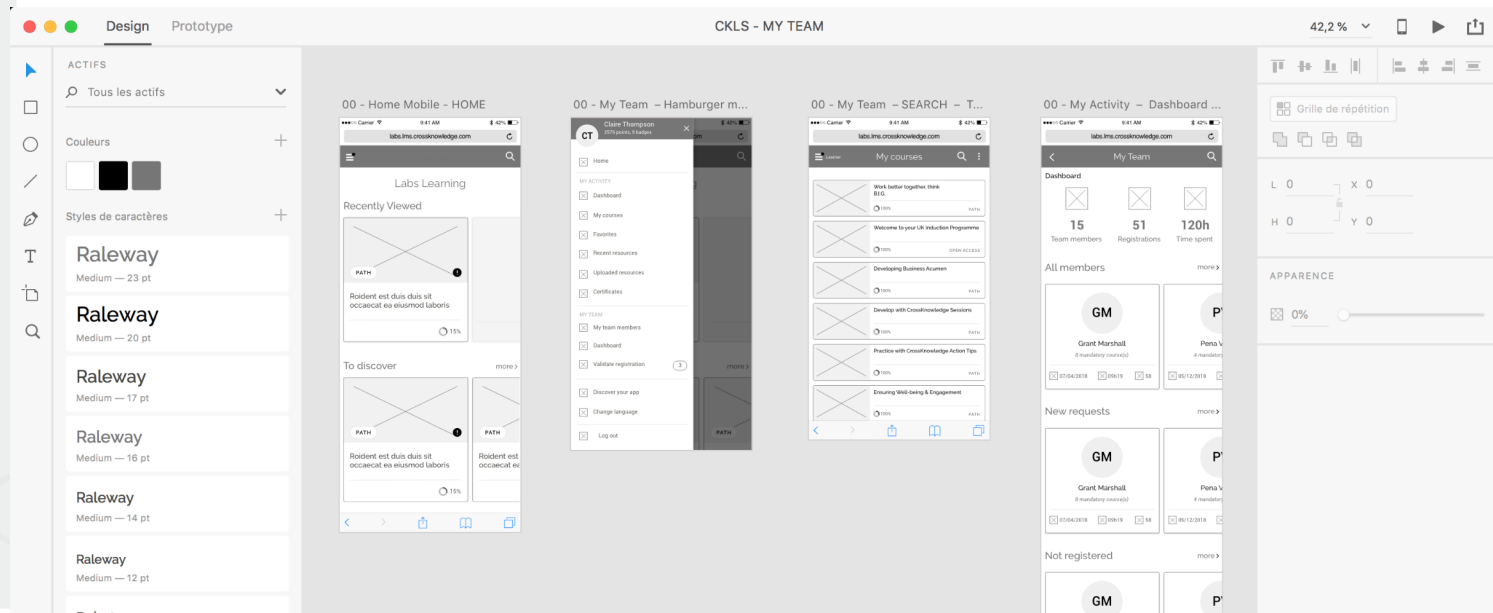
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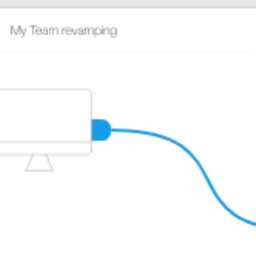
Activity time

3 years

Team composition

C level, PM, Marketing team, me + 5 designers

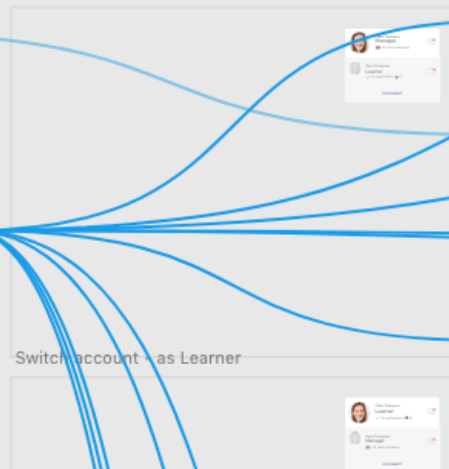




Home page



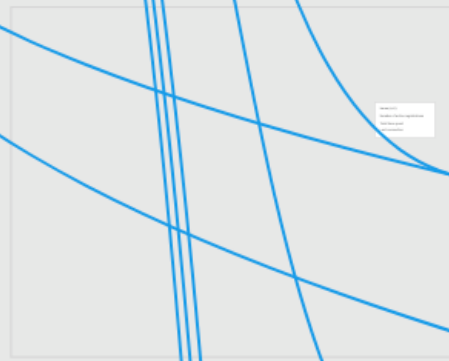
Switch account - as Manager



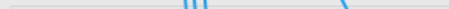
Switch account - as Learner



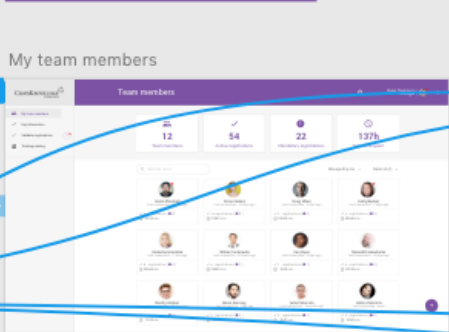
Filter - Name (A-Z)



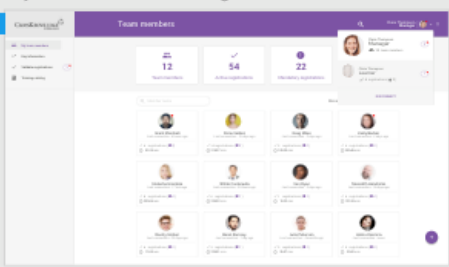
Filter - Managed by me



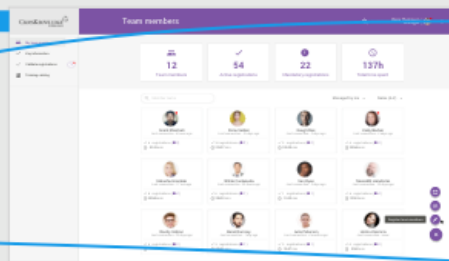
My Team members



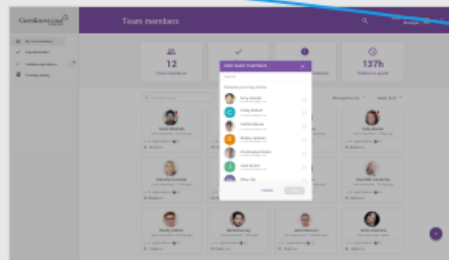
My team members - Manager connected



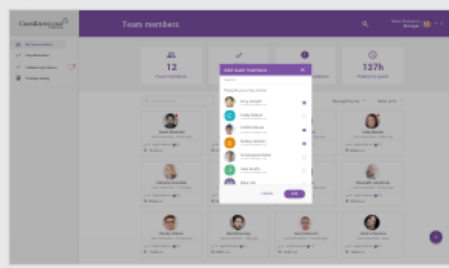
My team members - action buttons



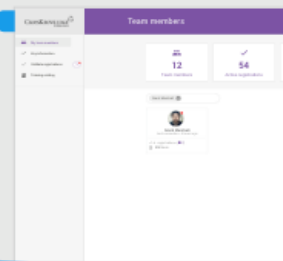
My team members - Add team members



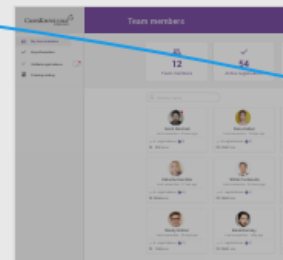
My team members - Add team members - Selected



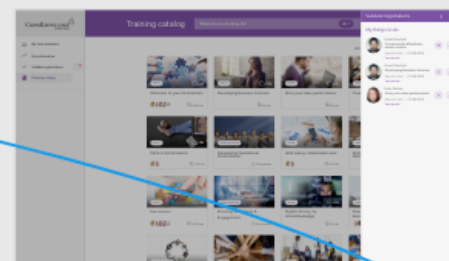
My team members - search user



My team members - notifications

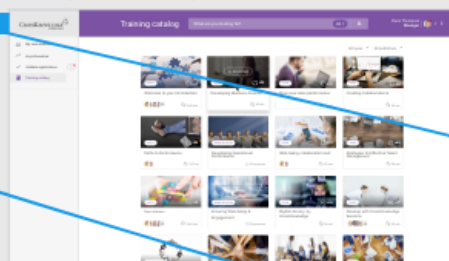


Notifications - 0

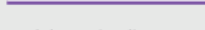


Catalog - add members

Catalog rollover for register option



Catalog - register to



● ● ●

Design

Prototype

▶

□

○

✎

T

📄

🔍

ACTIFS

Tous les actifs

Couleurs

Styles de caractères

Symboles

CKLS - Design System

My activity

Desktop - Design Specs - V1.0

Breakpoints

Colors

#008080

#000000

#474743

#6B6B66

#6B6B66

#B3B3B3

#E7E7E7

#EEEEEE

#F3F3EF

#F4F4F4

#FFFFFF

Buttons

DOWNLOAD

DOWNLOAD

: normal state

: hover state

Desktop Menu

Desktop My activity main menu

User logged menu

Desktop training Cards

Choose a session

Waiting for validation

Session closed (60% opacity)

Card PATH with Duration

Card OPEN ACCESS with Ressources

Card PATH with viewed stamp

Card PATH with Mandatory

Card PATH with Mandatory mouse over

Home

MY ACTIVITY

My courses

Favorites

Recent resource

Uploaded content

My certificates

Welcome Linda Walsh

975 points, 6 badges

My profile

My activity

Privacy settings

Management of applications

English (United Kingdom)

Deutsch

English (United States)

Espagnol

Suomi

Français

Italiano

Nederlands

Polski

Logout

PATH

Welcome to your UK Induction Programme

Choose a session

PATH

Developing Business Acumen

Waiting for validation

PATH

Creating Collaboration & Inclusion

Session closed

PATH

Drive your sales performance

15%

PATH

Developing Business Acumen

1h30

OPEN ACCESS

Developing Business Acumen

55 ressources

PATH

Paths to Performance

15%

PATH

Developing Business Acumen

Mandatory

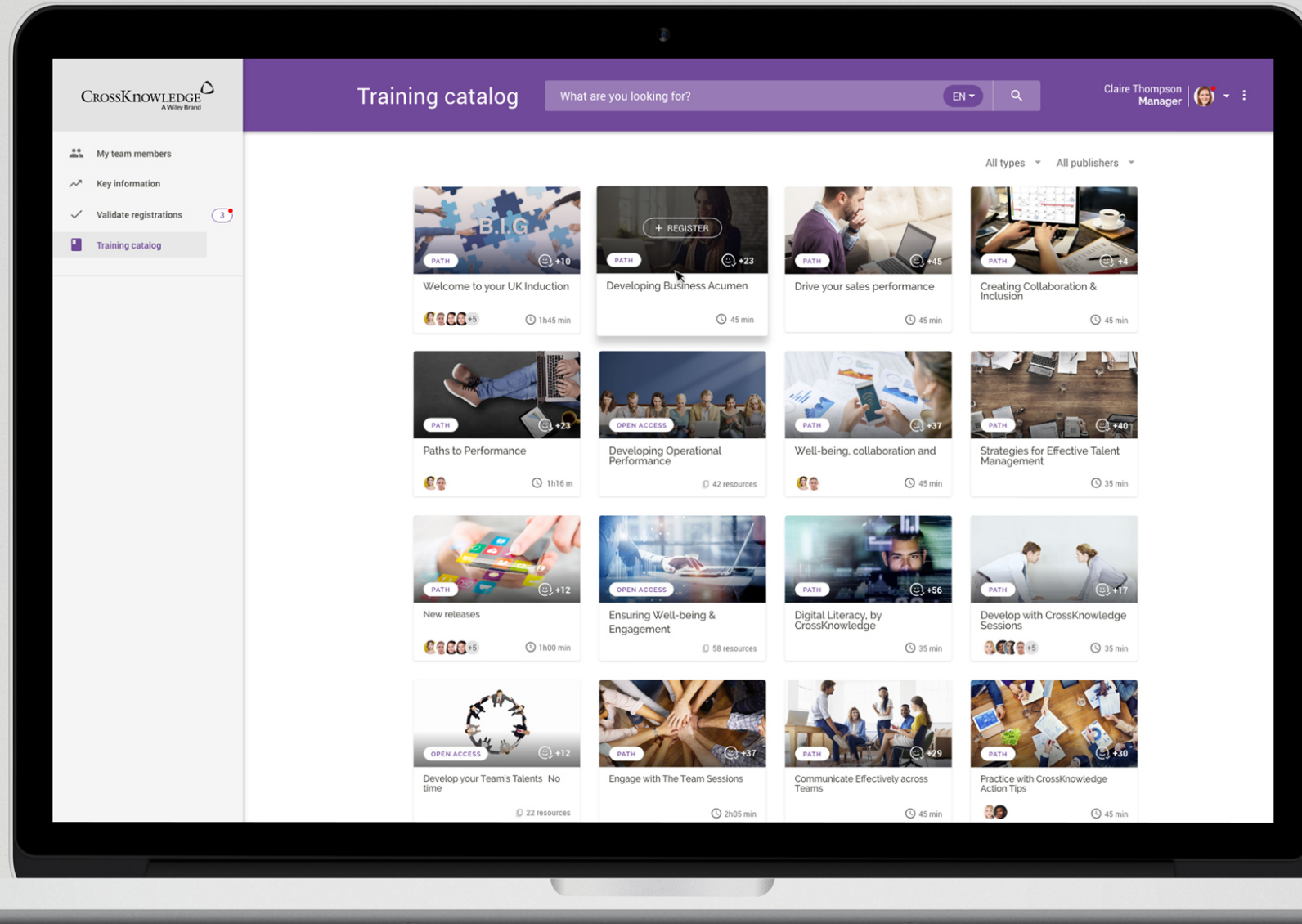
PATH

Mandatory

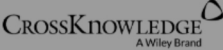
Mandatory



# Desktop LMS



# Desktop LMS

**CrossKnowledge**  
A Wiley Brand

My team members

Key information


Validate registrations 3

Training catalog

## Team members

12

Team member




Grant Marshall

Last connection : 4 hours

✓ 6 registrations (3)

9h19 min




Natasha Gramble

Last connection : 17 min

✓ 8 registrations (4)

20h06 min



Randy Gisbon

Last connection : 22 days


✓ 4 registrations (3)

1h35 min

### Communicate Effectively across culture

PATH

Registration request



Grant Marshall

Requested this course : 2 days ago

×

✓

Languages : English, Français, Deutsch

DESCRIPTION

With the intense competition of the digital age, good working conditions and pay are no longer sufficient to attract, retain and motivate talent. It's not enough to give lip service to the idea that "human capital" is a company's most valuable asset. Companies must set up a talent management system that will benefit both employees and the organization and thus help propel each toward the core of a virtuous spiral.

GOALS



How to optimize talent management to ensure the success of your company  
How to put a virtuous spiral in place to improve your level of performance

LEARNING PATH

1. Analyze labor market trends that affect your company
2. Motivate employees to achieve better performance
3. Organize employees' work for greater performance


Registered members

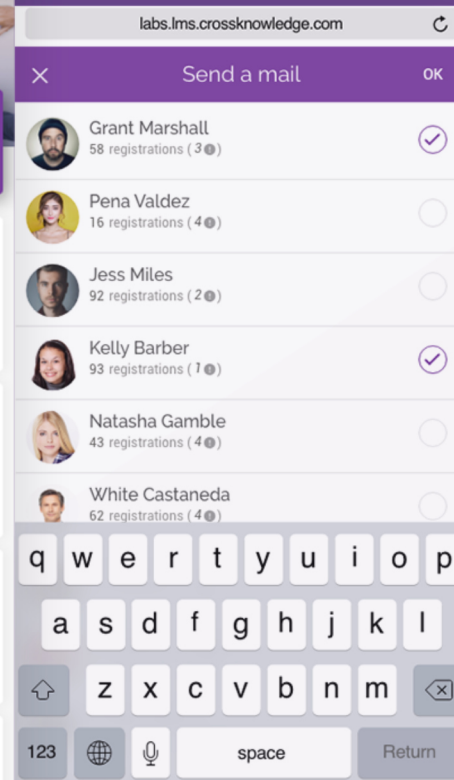
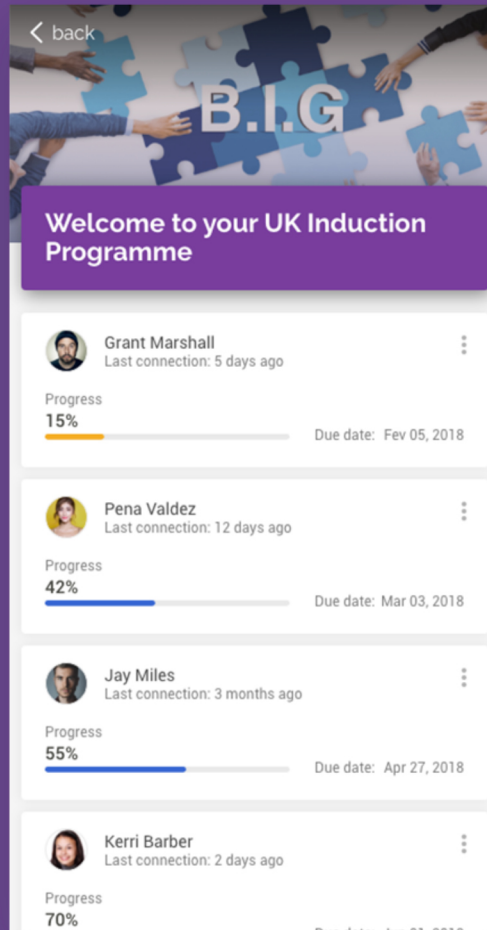
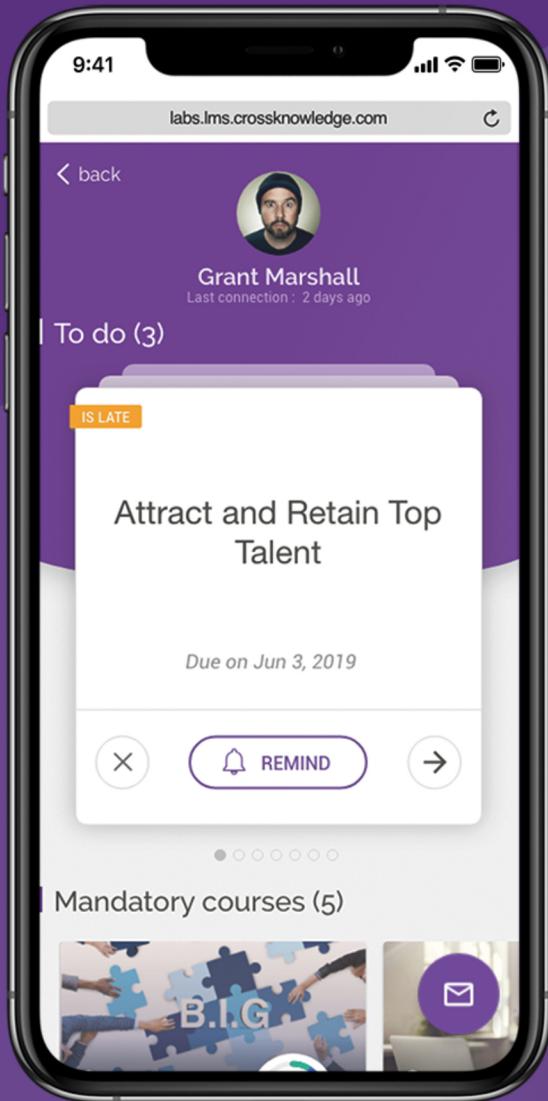
Members already registered to this course



NPS score +37

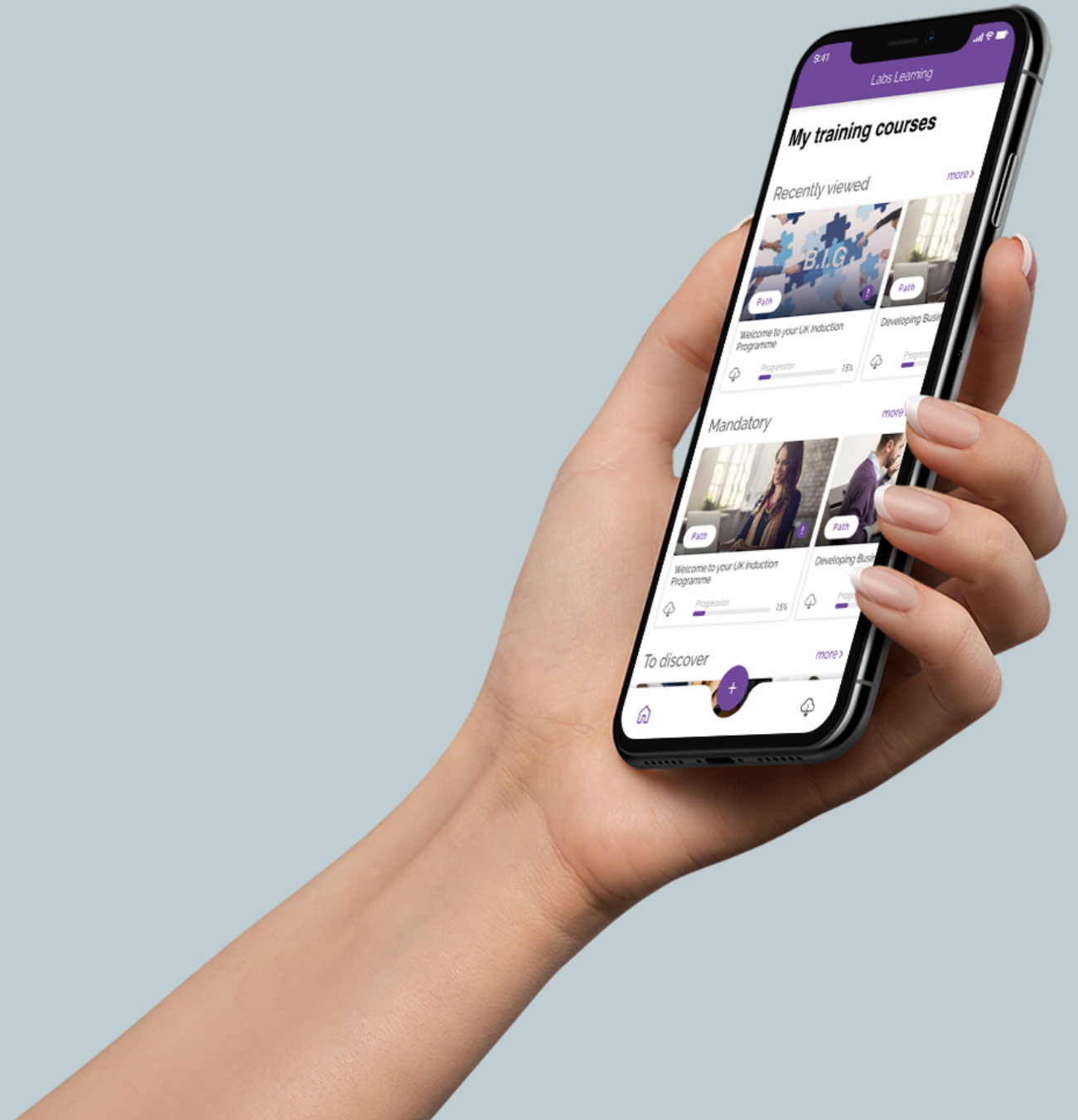
Claire Thompson  
Manager

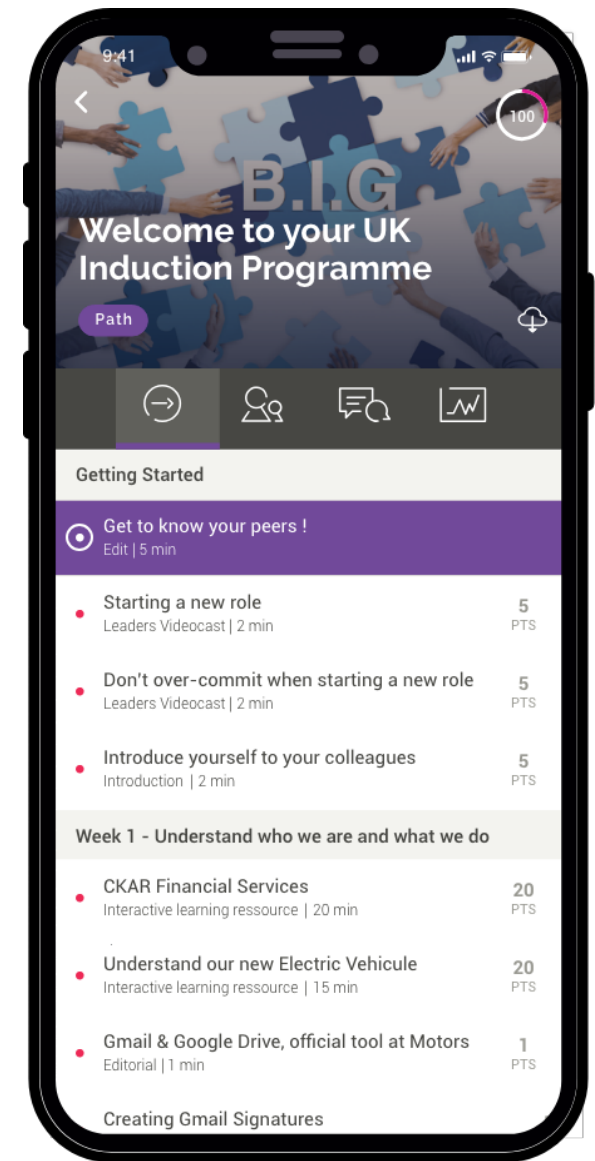
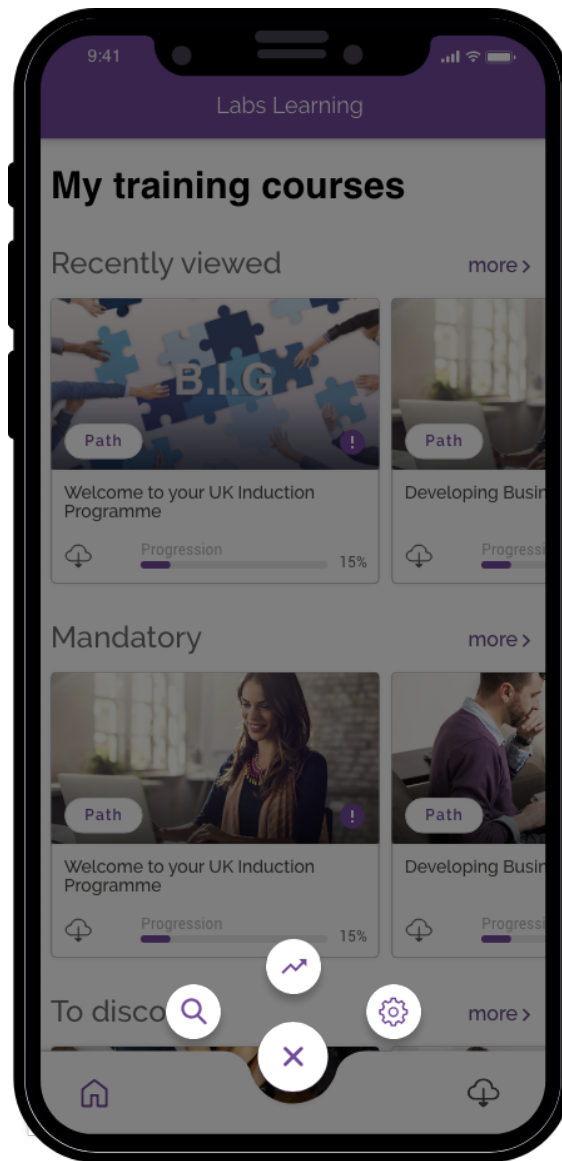






# MyLearning App







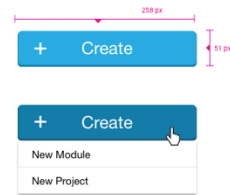
# Interactive learning with Mohive



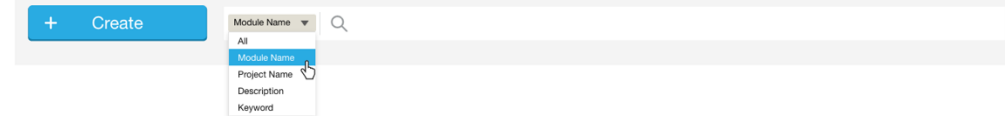
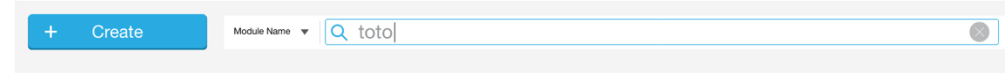
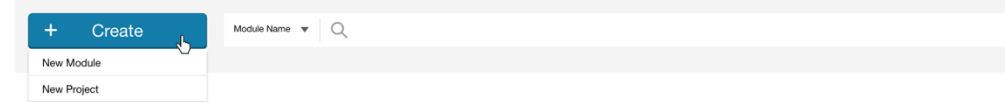
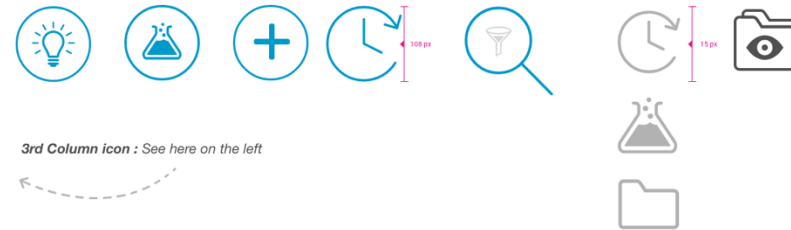
## Colors

- #F5F5F5
- #D8D8D8
- #9F9F9F
- #696969
- #333333
- #0099CC
- #CCEBF5
- #D8EFBE
- #FFE5BA
- #F8AAAD
- #007198
- #7EBCD0
- #AAB79B
- #B58331
- #B7484C

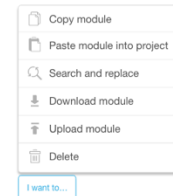
## Button



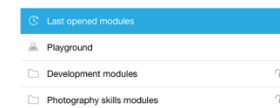
## Icons



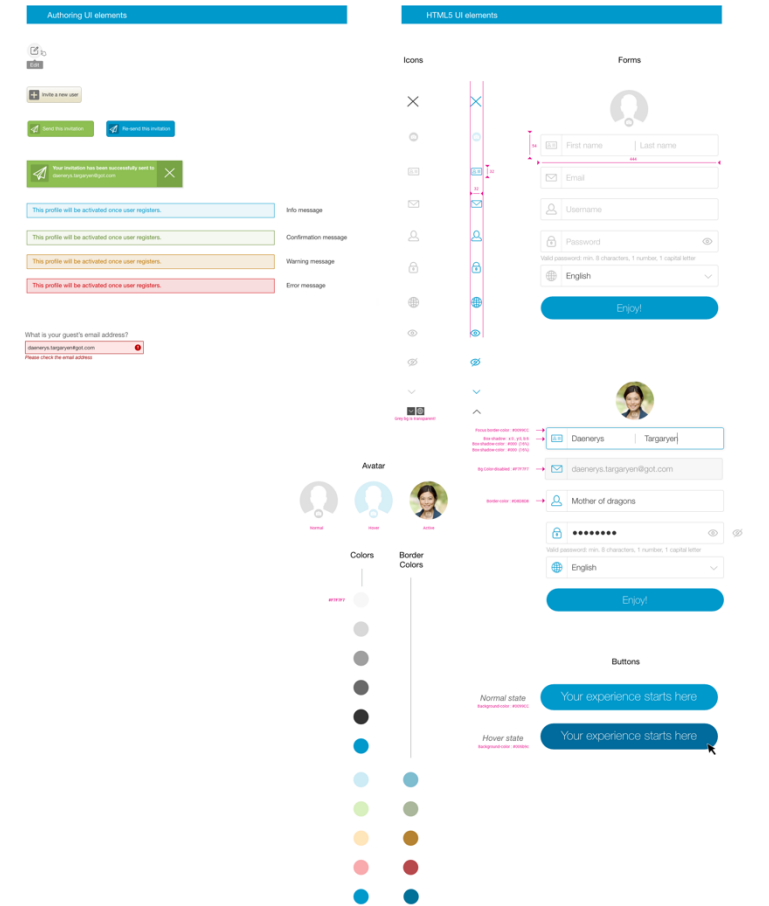
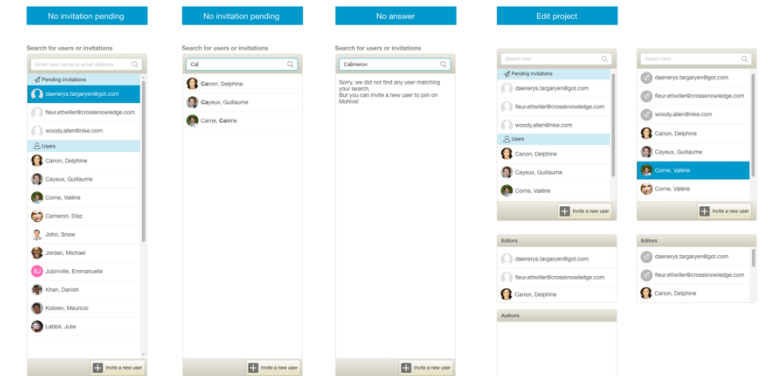
## Action menu : I want to...



## Last opened modules Selected



## Playground Selected



ProjectsMediaUsersReportsPersonal prefsThemesSettings

John Doe

+ Create

ProjectsView all projects

Last opened modules

Playground

Development modules

Photography skills modules

Modules

Mohive Learning Channelen-GB

Pretty presentationen-GB

Match to Text Exampleen-GB

Onboarding people within Crossknowledgeen-GB

Onboarding people within Crossknowledgeen-GB

CKAR Financial Servicesen-GB

Math in Mohive for the dummiesen-GB

Onboarding people within Crossknowledge

TypeDefault Module

Personal statusEditor

Projec NameDemo Module

TechnologyMulti-device

Contents

Introduction

Projec Name

What is Captive Finance?

List of offered services

Assessment

Conclusion

I want to...

Mohive 15.1 | CrossKnowledge Learning Suite © | CrossKnowledge

ProjectsMediaUsersReportsPersonal prefsThemesSettings

John Doe

+ Create

Module Name

ProjectsView all projects

Last opened modules

Playground

Management modules

Photography skills modules

Modules

Mohive Learning Channelen-GB

Pretty presentationen-GB

Match to Text Exampleen-GB

TimeLine Integrationen-GB

CKAR Financial Servicesen-GB

CKAR Financial Services Newen-GB

Math in Mohive for the dummiesen-GB

CKAR Financial Services

Carine LeeEditor

Carlos GrayEditor

Caroline ContesEditor

Estelle CamusEditor

Erick RoosEditor

Finn JordanEditor

Greg MieleAuthor

Georges KhanAuthor

Hubert GoldmanAuthor

Created by

Cathy, VerhulstEditor

Contributors

Created : 11/18/16, 4:59 PM

Last modification : 11/18/16, 4:59 PM

Description

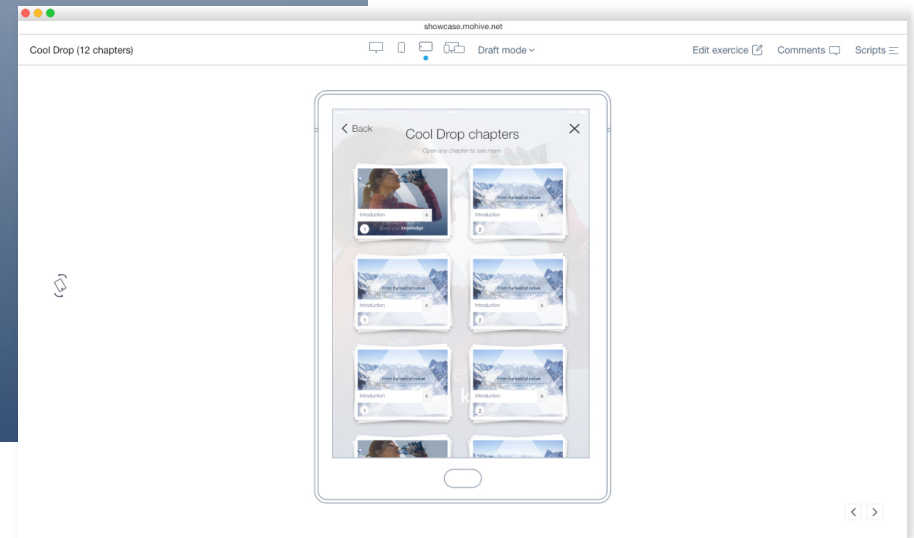
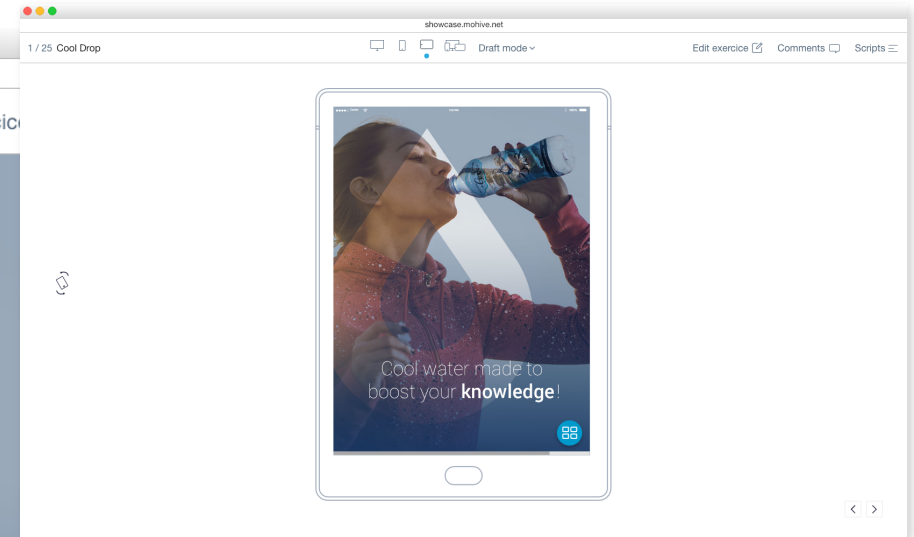
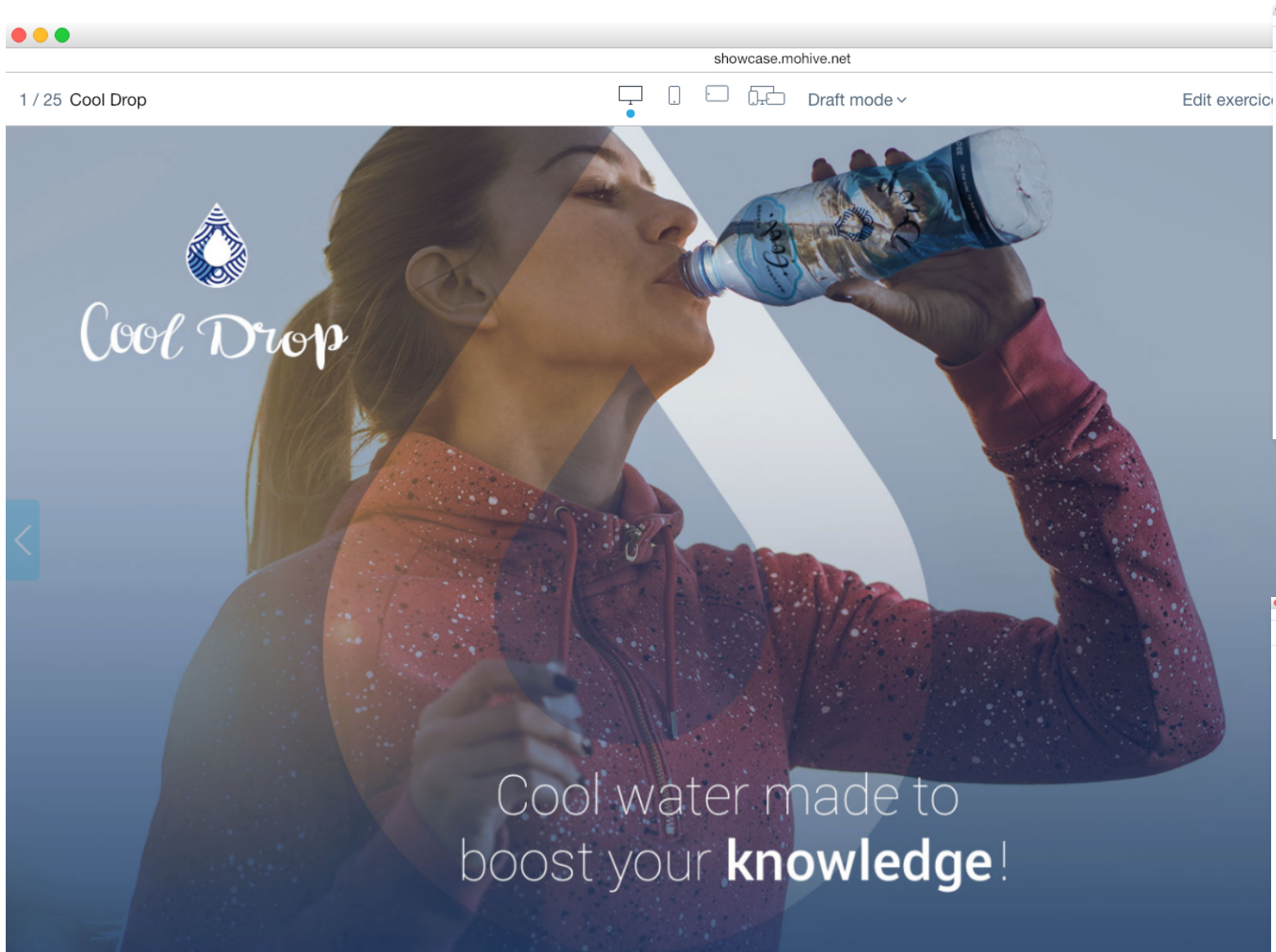
Lacus vel augue laoreet rutrum faucibus dolor auctor. Cras mattis consectetur purus sit amet fermentum. Donec id elit non mi porta gravida at eget metus.

See details

I want to...

Mohive 15.1 | CrossKnowledge Learning Suite © | CrossKnowledge

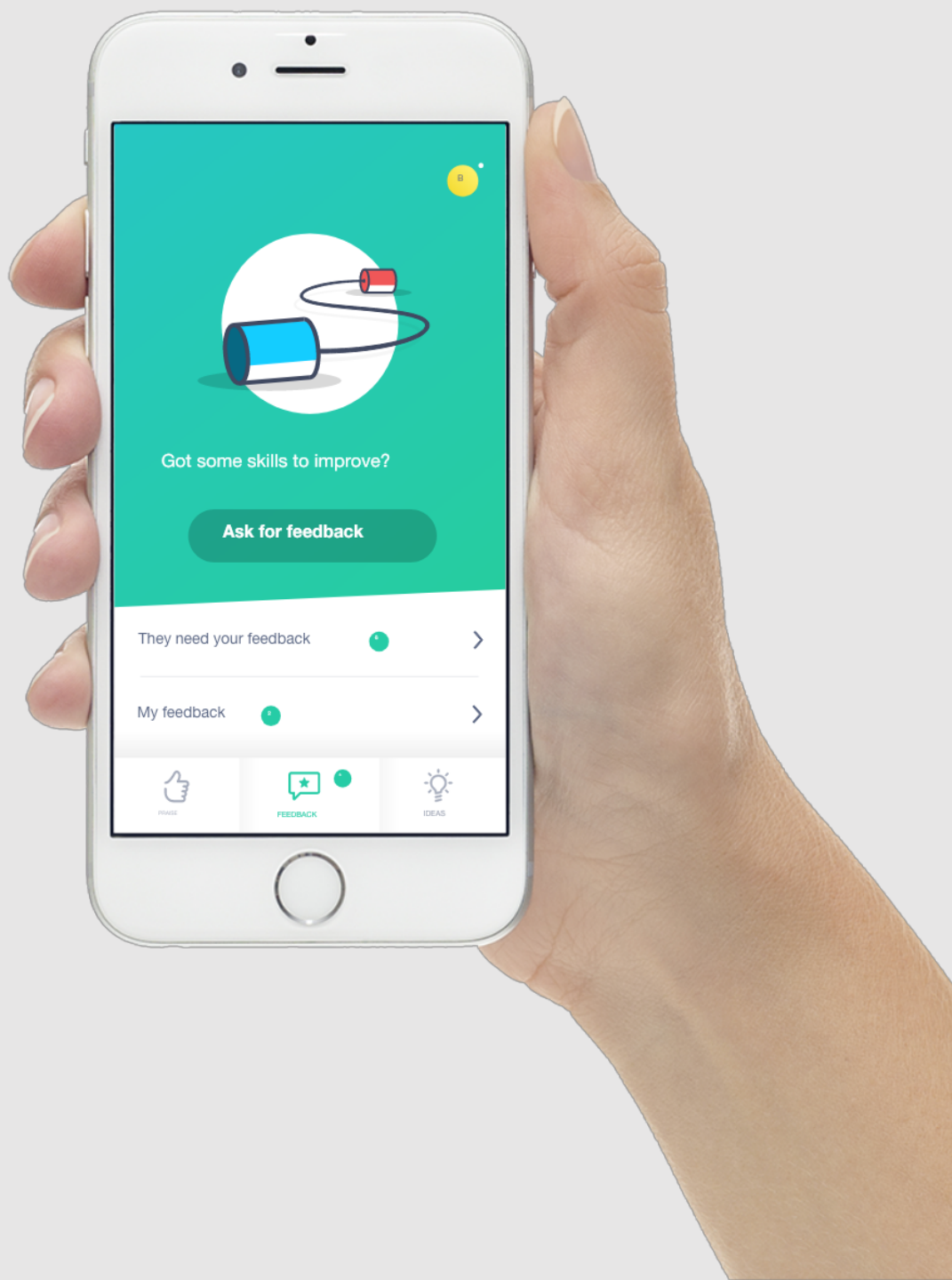







# Innovation Activities

/ CrossKnowledge Learning Suite from 2016




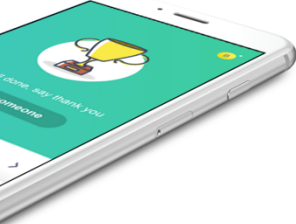


Are you really good at leading meetings?  
working in a team?  
Public speaking?  
\_\_\_\_\_?

Find out and get better with Feedle

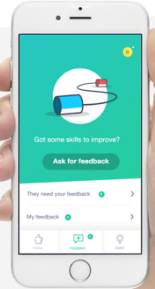
[Get it on Google Play](#) [Download on the App Store](#)





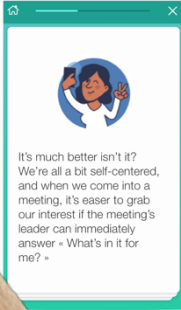
### Praise People Around

Somebody is doing a good job?  
Don't wait, let them know!




### Get Actionable Feedback

Without feedback, how do you know what you should improve? With feedle, get constructive and actionable feedback from people around you.




### Short & Practical Tips

Cherry on the cake, get short & practical tips based on the feedback you received.



[Get it on Google Play](#) [Download on the App Store](#)


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Are you really good at leading meetings?  
working in a team?  
Public speaking?  
\_\_\_\_\_?

Find out and get better with Feedle

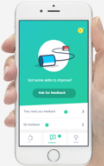
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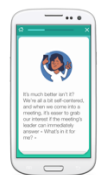
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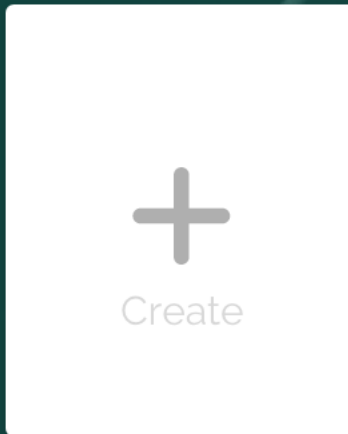


- Home
- My Uno
- Recents
- Shared with me 2
- Favorites
- Trash 25
- Get inspired

## SUBSCRIPTIONS

- Management 1
- Web 2.0 22
- Learning gourou 15
- Decathlon 6
- CK Solutions 10
- Mohive 2
- Amaurie Bauz 11
- Team folder 5

## My projects



Cras mattis  
consectetur purus sit  
amet fermentum.

Duis mollis, est non  
commodo luctus, nisi erat  
porttitor ligula.



5min.



Craft an Engaging  
Opening for a Speech

Vestibulum id ligula porta  
felis euismod semper.  
Donec id elit non mi porta  
gravida at eget metus.



5min.



Vestibulum id ligula  
porta felis euismod  
semper.

Donec id elit non mi porta  
gravida at eget metus.  
Cras mattis consectetur  
purus sit amet fermentum.



5min.



Cum sociis natoque  
penatibus et magnis  
dis parturient montes.

Lorem ipsum dolor sit  
amet, consectetur  
adipiscing elit. Etiam porta  
sema lesuad am agna  
mool lis euismode stibul...



5min.



## Content from people you're following

Cras ma ttis  
consec tetur  
purus s it amet

Duis mollis, est non  
commodo luctus, nisi erat  
porttitor ligula.



5min.



Maecenas sed diam  
eget risus varius blandit  
sit amet non magna.

Duis mollis, est non  
commodo luctus, nisi erat  
porttitor ligula.



5min.



Curabitur blandit  
tempus porttitor.

Duis mollis, est non  
commodo luctus, nisi erat  
porttitor ligula.



5min.



Leading Meetings  
that Spark Group  
Action

How to lead a meeting  
effectively.



3min.



Vestibulum id ligula  
porta felis euismod  
semper lorem ipsum

Duis mollis, est non  
commodo luctus, nisi erat  
porttitor ligula.



5min.



**aMADEUS**

# **WDS/UCD Activities**

/ Amadeus from 2012 to 2013



# Amadeus

Within the WDS **E-Commerce Delivery Center**  
**Department UCD** (WebDesign Services User Centered Design)

## Core Responsibilities:

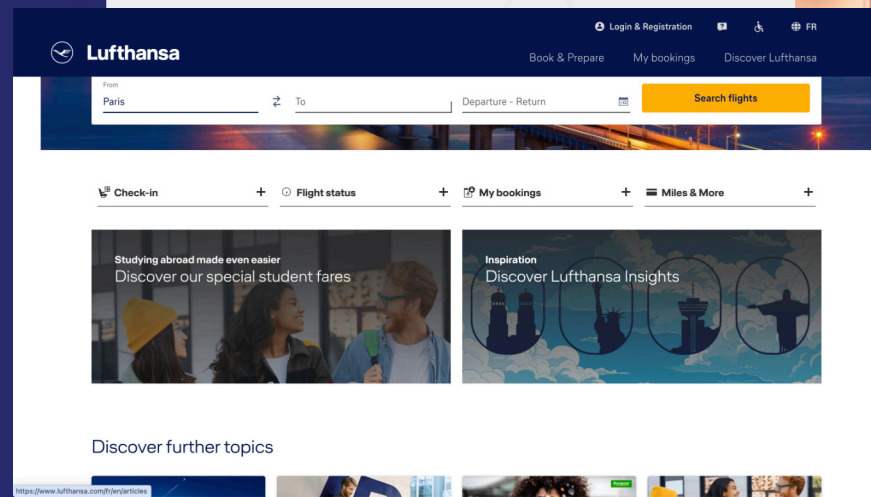
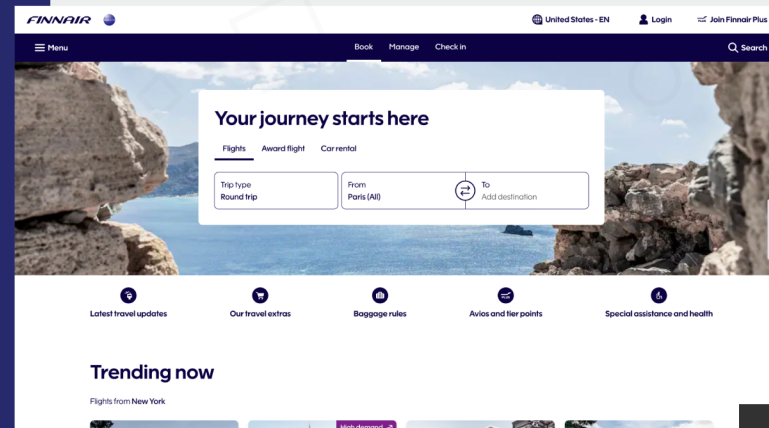
- Deliver top quality and cutting edge airline websites
- Working closely with **EDC** stakeholders (**PM, PO, DEV, QA**)
- Build strong relationships with team members with a constant communication
- Understand business requirement, scope  
Prototype user interfaces of the **WDS e-Retail engine** (Based on customer roadmaps)
- Delivery of customized booking engine frontend interfaces based on the End-User expectations & usability experience

## Work carried out

- Prototype and integrate booking flow pages (Booking, Servicing, Rebooking, Award, Confirmation, PNR, Insurance) for the core WDK product
- Rebranded Communication Websites (CWS) for airlines like Finnair and AirBerlin.
- Provided design support for pre-sales activities to numerous airlines (e.g., Cathay Pacific, Finnair, Lufthansa, Qantas, Thai Airways, Saudi Arabian Airlines, Hainan Airlines).
- Visual consulting to Advised airlines on website design to:

Enhance User Experience (UX);  
Implement Cross-Platform/Cross-Device design to improve perception, retain customers, and boost sales.

Prototype visual solutions aligned with business needs.



H

Thanks for watching!



Hino Tshibangu

PRODUCT DESIGNER SR

Email:  
[hino.tshibangu@gmail.com](mailto:hino.tshibangu@gmail.com)

Phone:  
[+33 \(0\) 6 34 68 87 62](tel:+33634688762)